FRIENDS AND FAMILY TEST QUESTIONNAIRES

April 2016

14 cards completed

Question was: How likely are you to recommend our Practice to Family and Friends if they needed similar treatment:

Extremely likely 12

Likely 2

Neither likely or unlikely 0

Unlikely 0

Very unlikely 0

Don’t know 0

POSITIVE COMMENTS:

* My Health Check was good
* I am Very Happy
* HCA looks after me very well
* A Good service
* I am Happy with my treatment
* Excellent service
* Dr Rahman was kind, very helpful & courteous

Other Comments – Getting through on the phone is hard during my working hours