FRIENDS AND FAMILY TEST QUESTIONNAIRES

March 2017

22 cards completed

Question was: How likely are you to recommend our Practice to Family and Friends if they needed similar treatment:

Extremely likely 22

Likely 0

Neither likely or unlikely 0

Unlikely 0

Very unlikely 0

Don’t know 0

POSITIVE COMMENTS:

* Very Friendly Staff
* Excellent Care for Socially Isolated
* This is the first time I have seen a Doctor in years , I was part of the Socially Isolated Project and transported to the surgery on a mini-bus
* Doctors put me at ease immediately
* Good service from all who work in the surgery
* The Nurse was lovely today
* My GP takes an interest in me and has my well- being at heart
* Very Helpful & efficient
* Dr Staples manner is lovely
* Dr Staples is amazing and finds all the information we need
* Perfect Practice all approachable
* The receptionists always try to find the earliest appointment available

Other Comments – Could Routine appointments be available sooner