![thinkpharmacyfirst[1]]()![iphone-email-received[1]]()![openinghours-2[1]]()

If you have any minor illnesses such as back pain, headaches, coughs, colds or hay-fever symptoms, then you can seek free medical advice and treatment from your local Pharmacy. Leaflets are available in reception for more info.

**Text Message**

**Reminders**

We now have a text message reminder service set up. This allows patient to receive appointment reminders via text messaging and you can also cancel your appointment free of charge by texting **‘CANCEL’**. Please update your current mobile telephone number to enable to access this service.

**Practice Details**

**Address:** Ellison View Surgery, Hebburn Health Centre, Campbell Park Road, Hebburn, Tyne & Wear, NE31 2SP, Tel: 0191 2831610 Fax: 0191 2831620

**Email:** STYNCCG.EllisonView111@nhs.net

**Website: www.ellisonviewsurgery.nhs.uk**

**Prescription Email:** Ellisonview.prescriptions@nhs.net

**Test Results:** 0191 496 3770 (after 2pm on an afternoon)

**Practice Manager:** Mrs Jacqueline Mahon

Monday 8:30am – 6:00pm

Tuesday 8:30am – 6:00pm

Wednesday 8:30am – 6:00pm

Thursday 8:30am - 6:00pm

Friday 8:30am – 6:00pm

We also offer extended weekend hours on alternate Saturday’s for pre-booked appointments **ONLY**. Please ask the receptionist for further details of weekend opening times.

**Educational Closing Dates:**

All South Tyneside Practices are covered by the Out of Hours Provider once a month on a Thursday afternoon between the hours of 1pm and 6pm.

Please note that the practice will be closed from 1pm on the following dates for staff training:

Thursday 21st November 2019

Thursday 12th December 2019

Thursday 16th January 2020

**For access to medical services during these hours, please call the NHS 111 service.**

![gp_online_services[1]]()

GP2Pharmacy is a new initiative to make additional fixed time appointments with healthcare professionals available to patients in South Tyneside.

**What does GP2Pharmacy offer?**

 OVER 8000 EXTRA appointments

 Your choice of over 30 local pharmacies

 Quicker access to appointments—often the same day

**How do I get my appointment?**

Ask at reception for more details.

**Patient Online Access**

You can save time by ordering your prescriptions online and you can also book GP appointments online too.

Patient access allows you to view your detailed coded medical record. Please see reception for patient access details.

Please note once your PIN access code has been sent you only have 7 days to activate this before it expires!

**Flu Vaccination**

Flu can be unpleasant, but if you are otherwise healthy it will usually clear up on its own. However, flu can be more severe in certain

people, such as:

If you are, or have, any of the above, you will be one of our ‘at risk’ patients and eligible for a flu vaccination this winter.

**E-Consult**

E-consult is an online triage tool that enables GP’s to conduct consultations more efficiently; you can have your symptoms remotely assessed by your own GP without the need to visit the surgery.

To access E-Consult, please visit our practice website:

**www.ellisonviewsurgery.nhs.uk**

**Ellison View Surgery - Winter Newsletter**

Partners: Dr F Rahman, Dr K Staples and Dr L Khoury