FRIENDS AND FAMILY TEST QUESTIONNAIRES

October - December 2019

25 completed

Question was: How likely are you to recommend our Practice to Family and Friends if they needed similar treatment:

Extremely likely 19

Likely 5

Neither likely nor unlikely 0

Unlikely 1

Very unlikely 0

Don’t know 0

Comments:

* Doctors are very friendly & understanding
* Dr Staples is without doubt the best GP I have ever known
* It is a well - run surgery the nurses & reception staff are professional
* First class treatment & a very friendly service
* Dr Haley is very down to earth polite, approachable
* The staff are very helpful and informative
* Dr Rahman is an extremely good Doctor
* We have come to look upon our visits as an absolute event.

Other comments

* It can take up to three weeks for an appointment but we understand